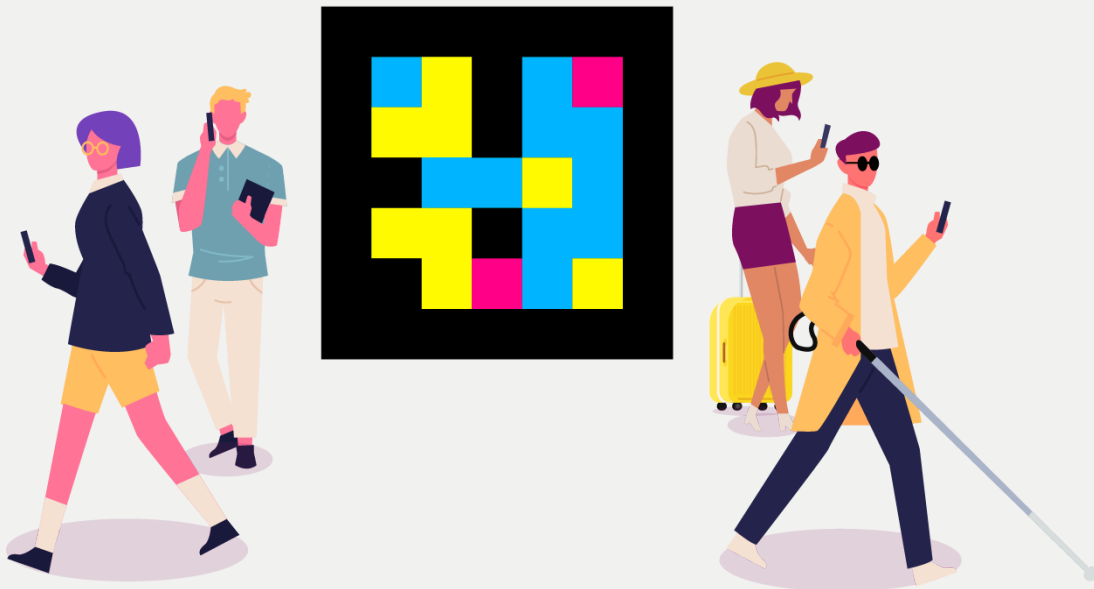


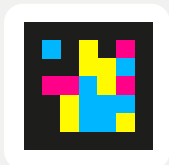
NaviLens User Guide

Easy Read version

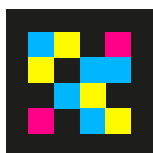
October 2026
NaviLens / Marketing
Guide for end users
Version: 1.0



This guide explains how to use the NaviLens apps.
The NaviLens apps read signs with your mobile.
That way you know what the sign says.



What is NaviLens?



NaviLens codes are signs with coloured squares.
The squares are blue, yellow and pink.
The background is black.



NaviLens has 2 mobile apps.
The apps see the codes with the mobile's camera.
The apps tell you what the code says.

30 m



You do not need to get close to the code.
The apps see the codes from far away.
They can see them from more than 30 metres.



NaviLens is for people who are blind or see very little.
Everyone else can use it too.
The 2 apps are free.

HARD WORD

App: a program for your mobile.

App is short for application.

Code: the sign with coloured squares.

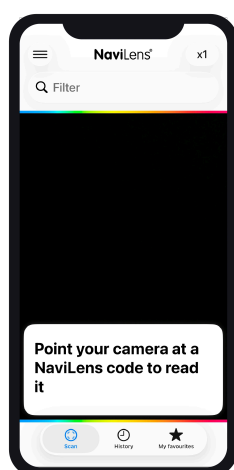
In this guide we say code to talk about that sign.

There are 2 different apps

The 2 apps read the same codes.

But each app gives you the information in a different way.

You choose the app you prefer.



NaviLens app

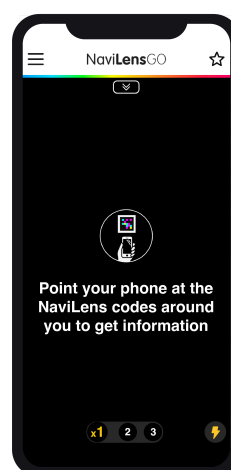
It is for people who are blind.

It is also for people who see very little.

The app tells you everything with its voice.

The mobile makes sounds and vibrates.

You do not need to look at the screen.



NaviLens GO app

It is for everyone.

The app shows you everything on the screen.

The text is written on the screen.

Arrows appear too.

The arrows show you the way.

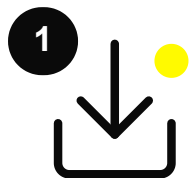
HOW TO READ THIS GUIDE

NaviLens app This black label is only for the NaviLens app.

NaviLens GO app This blue label is only for the NaviLens GO app.

If there is no label, it applies to both apps.

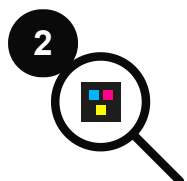
How to download the app



1 Open your mobile's app store.

On an iPhone, the store is called the App Store.

On Android, the store is called Google Play.

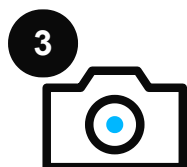


2 Search for the app you want.

Type NaviLens or NaviLens GO.

Tap the Install button.

The 2 apps are free.



3 Give permission to use the camera.

The app asks for permission the first time.

Tap Allow.

The app needs the camera to see the codes.



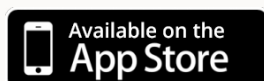
You do not need to create an account.

You do not have to type your name or your email.

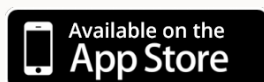
You can use the app now.

DOWNLOAD THE APPS HERE

NaviLens app



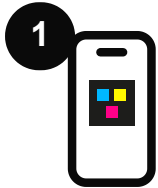
NaviLens GO app



How to read a code

Reading a code takes 6 steps.

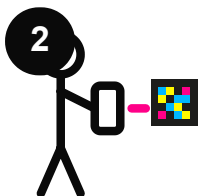
Steps 1, 2 and 3 are the same in both apps.



1 Open the app.

The camera turns on by itself.

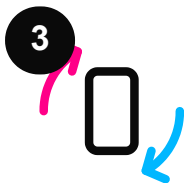
You can start now.



2 Hold the mobile in front of you.

Hold the mobile at chest height.

The camera has to face forward.



3 Turn slowly from side to side.

That way the camera sees everything around you.

You can keep walking.

The app looks for the code by itself.

IMPORTANT

You do not need to aim right at the code.

You do not need to focus.

The app finds the code even if it is far away.

How to read a code

Steps 4 and 5 depend on the app.



Wait for the alert.

NaviLens app

When the app sees a code, the mobile beeps.

The mobile also vibrates.

NaviLens GO app

When the app sees a code, a frame appears on the screen.



Read the information.

NaviLens app

The app reads the code aloud to you.

For example, the name of the bus stop.

NaviLens GO app

The text of the code is written on the screen.

You read it whenever you want.



Read another code.

Point the mobile at another code.

The app reads it the same way.

What the NaviLens app tells you

NaviLens app

This page is only for the NaviLens app.

When the app sees a code, it tells you 3 things with its voice.

Where the code is.



The app makes a sound.

The sound tells you if the code is to the right or to the left.

When you are facing the code, the mobile vibrates.

How far away the code is.

30 m



The app tells you how many metres are left.

If you get closer, the number goes down.

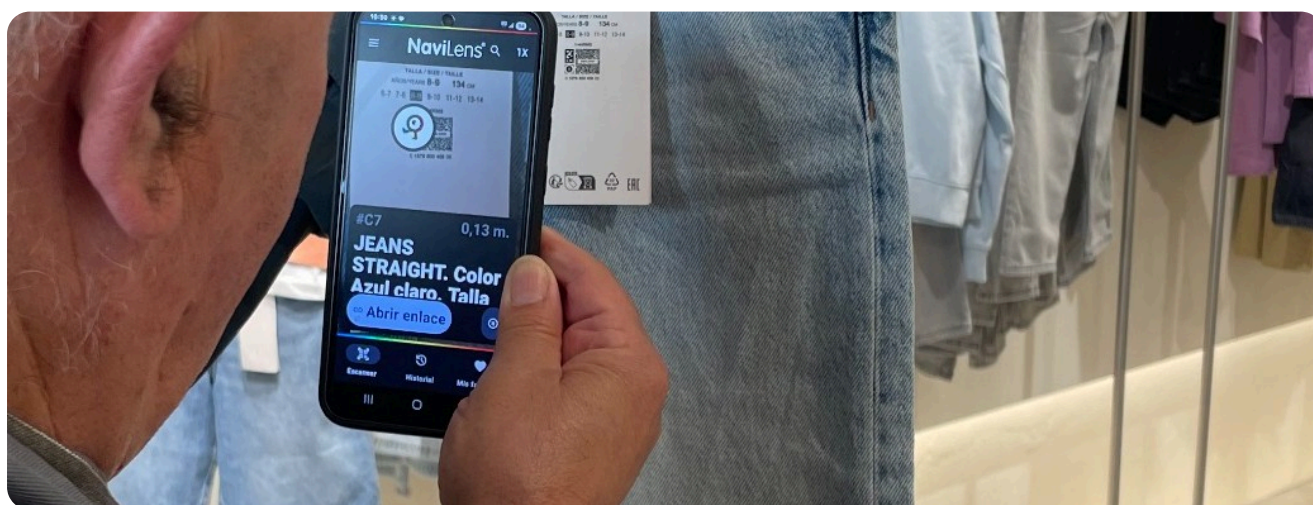
That way you know you are going the right way.



What the code says.

The app reads the text aloud.

It reads it in your mobile's language.



A person reads a clothing label with the NaviLens app.

What the NaviLens GO app shows you

NaviLens GO app

This page is only for the NaviLens GO app.

The app shows you the information on the screen.



The text of the code.

The text is written on the screen.

It appears in your mobile's language.



Arrows to get somewhere.

The arrows appear over the camera image.

The arrows show you which way to go.



You can type where you want to go.

For example, the exit or the lift.

The app guides you with the arrows.



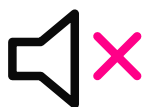
The NaviLens GO app shows a red arrow on the screen. The arrow points the way to the Underground entrance.

If something does not work

Sometimes the app does not work well.

Here is what to do in each case.

NaviLens app

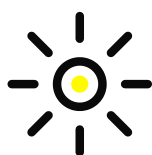


The app makes no sound.

Check if your finger is covering the camera.

Check if the case is covering the camera.

Turn up the mobile's volume.



The camera does not turn on.

Go to your mobile's Settings.

Find the NaviLens or NaviLens GO app.

Turn on the camera permission.

NaviLens GO app



There is little light.

The apps work well in low light.

If it is very dark, turn on the torch.

The torch is the lightning-bolt button.

HARD WORD

Settings: the mobile app for changing options.

It has a picture of a gear.

If something does not work

NaviLens GO app



The code is very far away.

Get a little closer.

You can also use the zoom.

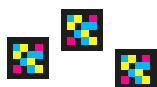
The zoom is the x2 and x3 buttons.



The app speaks another language.

The app uses your mobile's language.

Change the language in the mobile's Settings.



There are many codes together.

That is normal.

The app reads the closest code.

Turn a little towards the code you want.



The apps do not watch you.

The apps do not store where you are.

The apps do not know who you are.

HARD WORD

Zoom: makes far-away things look bigger.

It is like using binoculars.

Where the codes are

There are NaviLens codes in more than 30 countries.

These are the places with the most codes.



On public transport.

At bus stops.

In Underground and railway stations.



In public buildings.

In council buildings and hospitals.

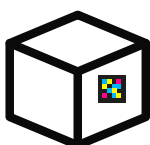
In health centres and libraries.



In museums and tourist places.

In museum galleries.

In tourist information centres.



On products.

On cereal boxes and medicine boxes.

On clothing labels.



A NaviLens code at a bus stop in Barcelona.

Other codes and help



QR codes with a coloured frame.

A QR code has black dots.

Some have a coloured frame.

They are called accessible QR codes.

The NaviLens apps read them too.

They read them from far away.

If you need help



Watch short videos.

The videos explain the apps step by step.

navilens.com/gb/resources/tutorials



Write to the NaviLens team.

Email: hello@navilens.com

navilens.com/gb/contact



Ask for codes for a place.

Do you know a place that needs codes?

navilens.com/gb/community/suggest-a-place