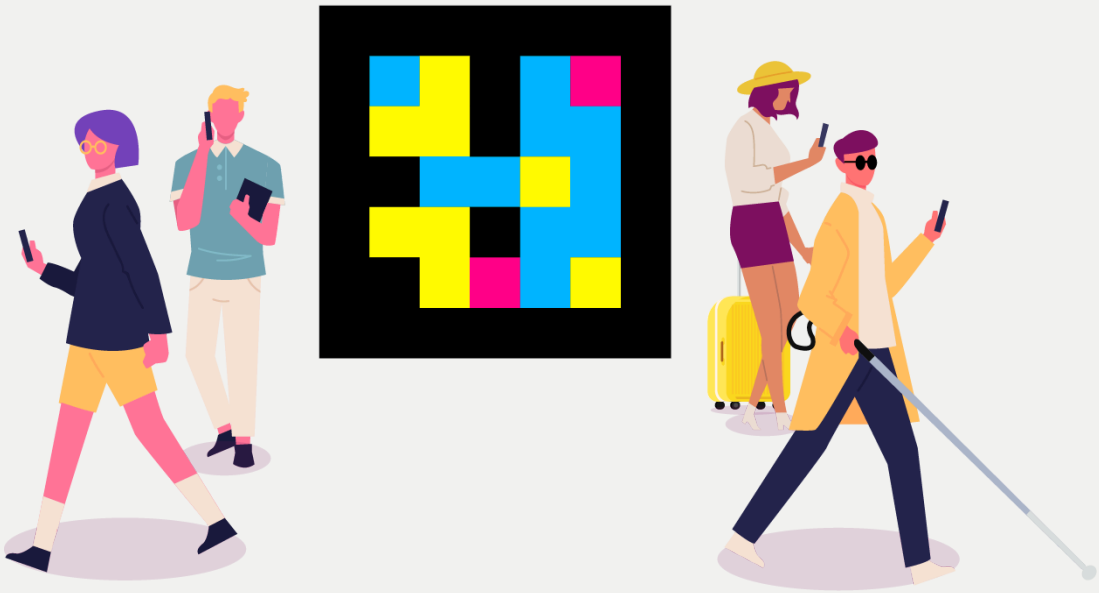
NaviLens User Guide

Easy Read version

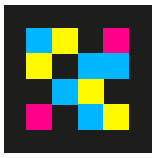
October 2026
NaviLens / Marketing
Guide for end users
Version: 1.0



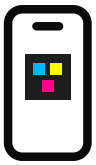
This guide explains how to use the NaviLens apps.
The NaviLens apps read signs with your phone.
That way you know what the sign says.

NaviLens® | DECODE THE WORLD©

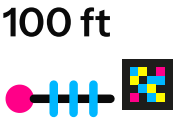
What is NaviLens?



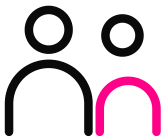
NaviLens codes are signs with colored squares.
The squares are blue, yellow, and pink.
The background is black.



NaviLens has 2 phone apps.
The apps see the codes with the phone's camera.
The apps tell you what the code says.



You do not need to get close to the code.
The apps see the codes from far away.
They can see them from more than 100 feet.



NaviLens is for people who are blind or see very little.
Everyone else can use it too.
The 2 apps are free.

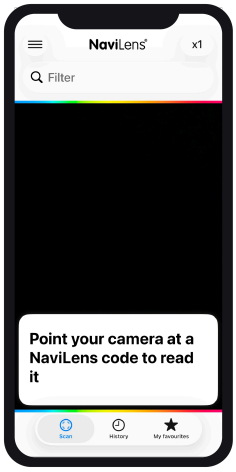
HARD WORD

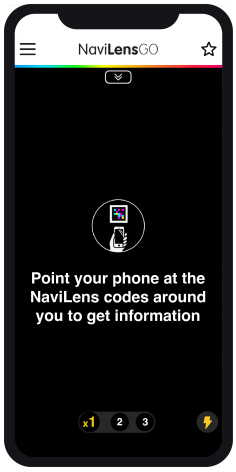
App: a program for your phone.
App is short for application.

Code: the sign with colored squares.
In this guide we say code to talk about that sign.

There are 2 different apps

The 2 apps read the same codes.
But each app gives you the information in a different way.
You choose the app you prefer.





NaviLens app

It is for people who are blind.
It is also for people who see very little.
The app tells you everything with its voice.
The phone makes sounds and vibrates.
You do not need to look at the screen.

NaviLens GO app

It is for everyone.
The app shows you everything on the screen.
The text is written on the screen.
Arrows appear too.
The arrows show you the way.

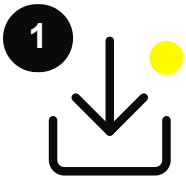
HOW TO READ THIS GUIDE

NaviLens app This black label is only for the NaviLens app.

NaviLens GO app This blue label is only for the NaviLens GO app.

If there is no label, it applies to both apps.

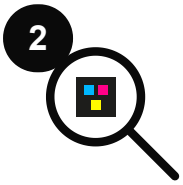
How to download the app



Open your phone's app store.

On an iPhone, the store is called the App Store.

On Android, the store is called Google Play.

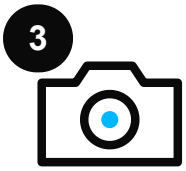


Search for the app you want.

Type NaviLens or NaviLens GO.

Tap the Install button.

The 2 apps are free.



Give permission to use the camera.

The app asks for permission the first time.

Tap Allow.

The app needs the camera to see the codes.



You do not need to create an account.

You do not have to type your name or your email.

You can use the app now.

DOWNLOAD THE APPS HERE

NaviLens app

Available on the App Store

GET IT ON Google Play

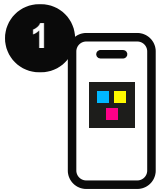
NaviLens GO app

Available on the App Store

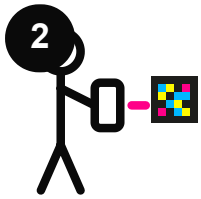
GET IT ON Google Play

How to read a code

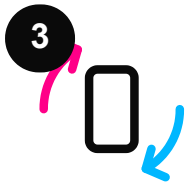
Reading a code takes 6 steps.
Steps 1, 2, and 3 are the same in both apps.



Open the app.
The camera turns on by itself.
You can start now.



Hold the phone in front of you.
Hold the phone at chest height.
The camera has to face forward.



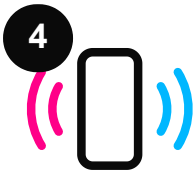
Turn slowly from side to side.
That way the camera sees everything around you.
You can keep walking.
The app looks for the code by itself.

IMPORTANT

You do not need to aim right at the code.
You do not need to focus.
The app finds the code even if it is far away.

How to read a code

Steps 4 and 5 depend on the app.



Wait for the alert.

NaviLens app

When the app sees a code, the phone beeps.

The phone also vibrates.

NaviLens GO app

When the app sees a code, a frame appears on the screen.



Read the information.

NaviLens app

The app reads the code aloud to you.

For example, the name of the bus stop.

NaviLens GO app

The text of the code is written on the screen.

You read it whenever you want.



Read another code.

Point the phone at another code.

The app reads it the same way.

What the NaviLens app tells you

NaviLens app

This page is only for the NaviLens app.

When the app sees a code, it tells you 3 things with its voice.

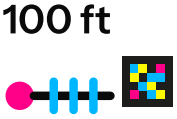


Where the code is.

The app makes a sound.

The sound tells you if the code is to the right or to the left.

When you are facing the code, the phone vibrates.



How far away the code is.

The app tells you how many feet are left.

If you get closer, the number goes down.

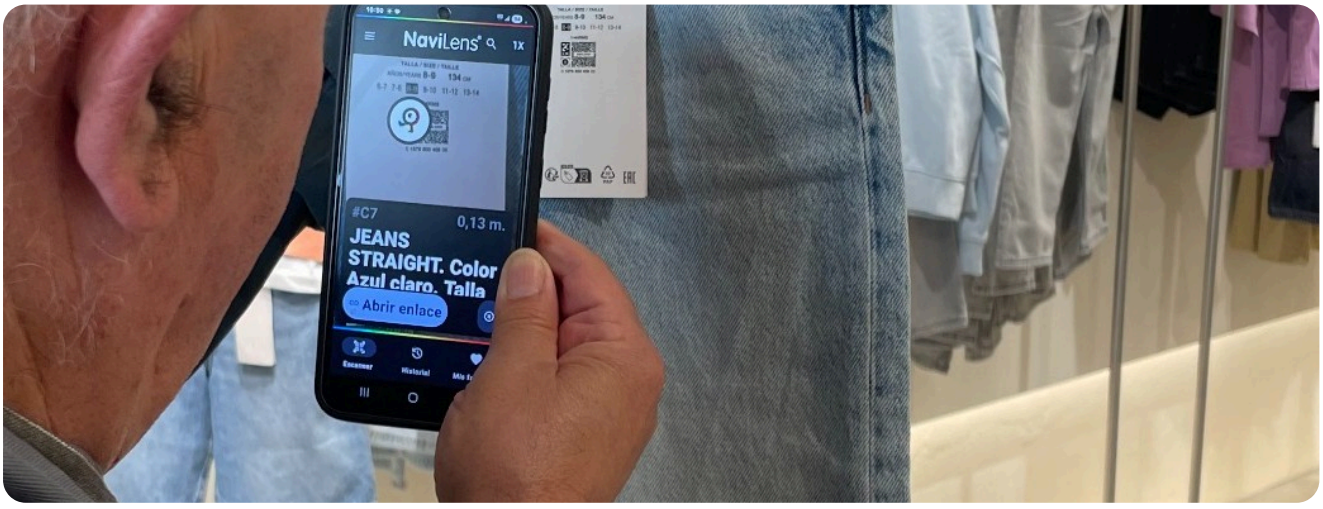
That way you know you are going the right way.



What the code says.

The app reads the text aloud.

It reads it in your phone's language.



A person reads a clothing tag with the NaviLens app.

What the NaviLens GO app shows you

NaviLens GO app

This page is only for the NaviLens GO app.

The app shows you the information on the screen.

The text of the code.

The text is written on the screen.

It appears in your phone's language.

Arrows to get somewhere.

The arrows appear over the camera image.

The arrows show you which way to go.

You can type where you want to go.

For example, the exit or the elevator.

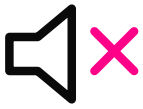
The app guides you with the arrows.



The NaviLens GO app shows a red arrow on the screen. The arrow points the way to the subway entrance.

If something does not work

Sometimes the app does not work well.
Here is what to do in each case.



NaviLens app

The app makes no sound.
Check if your finger is covering the camera.
Check if the case is covering the camera.
Turn up the phone's volume.



The camera does not turn on.
Go to your phone's Settings.
Find the NaviLens or NaviLens GO app.
Turn on the camera permission.

NaviLens GO app



There is little light.
The apps work well in low light.
If it is very dark, turn on the flashlight.
The flashlight is the lightning-bolt button.

HARD WORD

Settings: the phone app for changing options.
It has a picture of a gear.

If something does not work

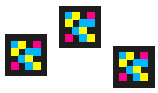
NaviLens GO app



The code is very far away.
Get a little closer.
You can also use the zoom.
The zoom is the x2 and x3 buttons.



The app speaks another language.
The app uses your phone's language.
Change the language in the phone's Settings.



There are many codes together.
That is normal.
The app reads the closest code.
Turn a little toward the code you want.



The apps do not watch you.
The apps do not store where you are.
The apps do not know who you are.

HARD WORD

Zoom: makes far-away things look bigger.
It is like using binoculars.

Where the codes are

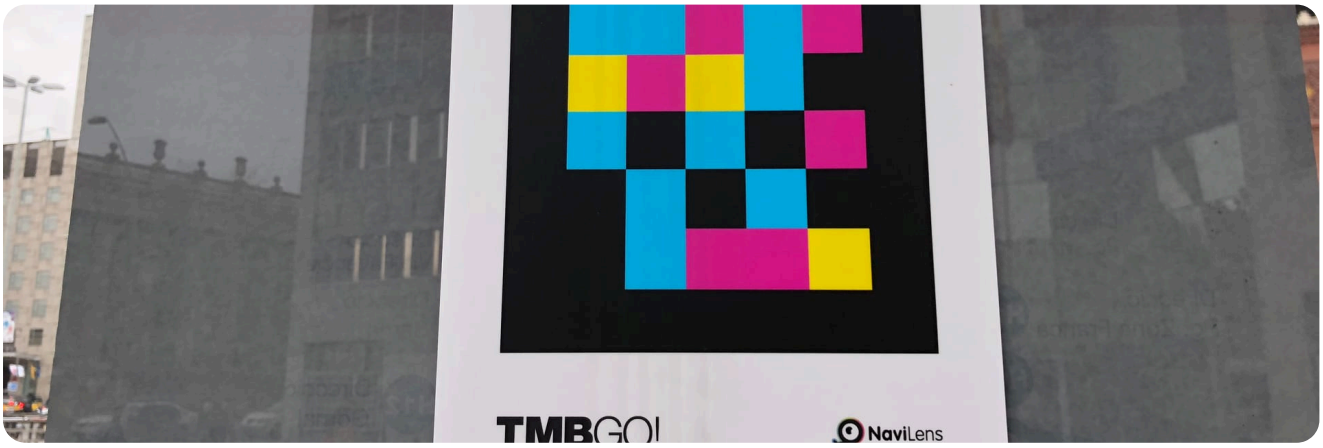
There are NaviLens codes in more than 30 countries.
These are the places with the most codes.

In transit.
At bus stops.
In subway and train stations.

In public buildings.
In city halls and hospitals.
In health centers and libraries.

In museums and tourist places.
In museum galleries.
In visitor centers.

On products.
On cereal boxes and medicine boxes.
On clothing tags.



A NaviLens code at a bus stop in Barcelona.

Other codes and help



QR codes with a colored frame.
A QR code has black dots.
Some have a colored frame.
They are called accessible QR codes.
The NaviLens apps read them too.
They read them from far away.

If you need help

Watch short videos.
The videos explain the apps step by step.
navilens.com/en/resources/tutorials

Write to the NaviLens team.
Email: hello@navilens.com
navilens.com/en/contact

Ask for codes for a place.
Do you know a place that needs codes?
navilens.com/en/community/suggest-a-place